

CAMP HEALTH, HOPE & HAPPINESS REFUND / CANCELLATION POLICY

- Refunds will be issued to individuals who must cancel due to illness, when substantiated by a medical note from the doctor.
- Refunds will be issued to individuals who cancel for any reason **30 days** prior to the first day of the scheduled camp. If you cancel after 30 days but before 14 days prior to the first day of the scheduled camp you will lose your deposit. If you cancel after **14 days** prior to the first day of the scheduled camp you are responsible for the camper fee in full, unless due to medical reasons (which must be substantiated by a medical note from a doctor).
- Once you have been accepted your full camper fees, as well as all outstanding documents, need to be received by camp no later than **14 days** prior to the first day of the scheduled camp otherwise you will risk having your application withdrawn and being responsible for the camper fee in full. A late cancellation means that someone on a waiting list does not get the opportunity to attend.

Refunds will **NOT** be issued for individuals who are returned home for the following reasons:

1. Inappropriate behavior
2. Disruptive behavior affecting other campers
3. Being abusive towards other campers and/or staff
4. Abuse to other's personal belongings
5. Destruction of property
6. Continuous 1 on 1 supervision is required
7. Camp Staff are unable to meet the campers needs

If you require any clarification on the above or have any questions or concerns please call Matthew Saad or Greg Nielsen at **(780) 429-3277 ext 240 or 223**.